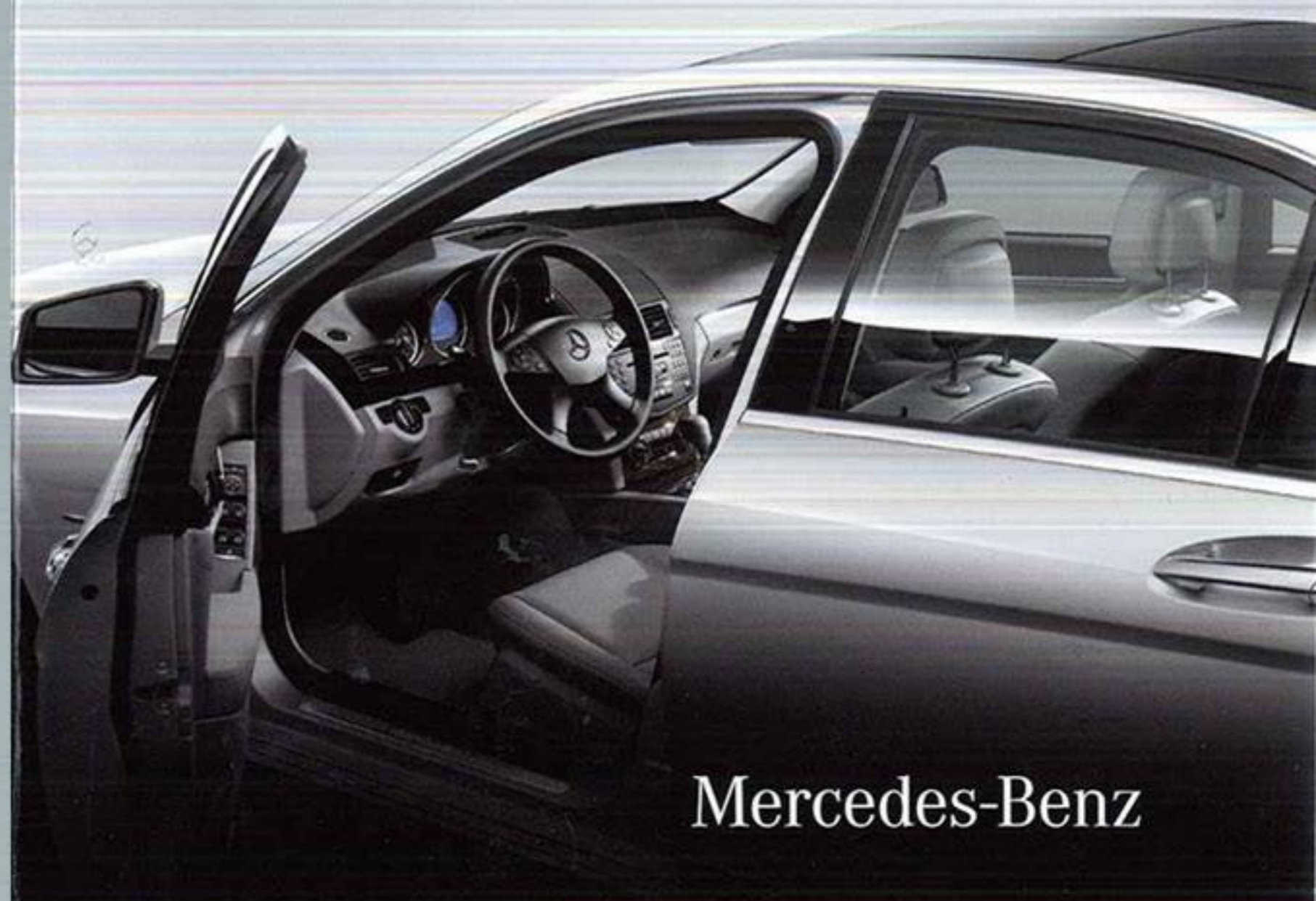




Mercedes-Benz Financial

First Class Interior and Exterior Protection Featuring DuPont™ Products




Mercedes-Benz

Extra protection. Extra peace of mind.

Thank you for purchasing First Class Interior and Exterior Protection featuring DuPont™ Products. These products are designed to enhance your vehicle's appearance and extend the life of its fabric, leather and paint. Enclosed is a copy of your product guarantee along with some helpful hints on interior and exterior care.

Please store this folder in the glove box of your vehicle.

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Interior Care

General Tips:

- Always pre-test a small section of the stain to check for adverse reaction before proceeding with the treatment.
- Never use a hard bristle brush on upholstered surfaces or allow the stain to set.
- Vacuum all areas thoroughly prior to cleaning.
- Always work a stain from the outside toward the middle to avoid spreading.
- On hard non-glass surfaces, use a damp cloth and a small amount of mild soap to aid in cleaning.

Stain Removal:

- With any cleanup, always remember to remove as much of the original spill as possible. Vacuuming is recommended once the area is dry.
- Gum – remove as much as possible, harden the remaining amount with an ice cube in a plastic bag, then chip away with a spoon. Mild all-purpose cleaners can be used if necessary.
- Beverages – blot with a cloth soaked with a solution of one teaspoon of neutral detergent (a mild detergent containing no alkalis or bleaches) and one cup of warm water. While still wet, blot with a cloth soaked with a solution of 1/3 cup white household vinegar and 2/3 cup water. Sponge with clean water and repeat if needed.
- Chocolate, Ketchup, Ice-Cream and Milk – blot with a cloth soaked with a solution of one teaspoon of neutral detergent and one cup of warm water. While still wet, blot with a cloth soaked with a solution of one teaspoon household ammonia and 1/2 cup water. Sponge with clean water and repeat if needed.
- Crayon, Oil, Grease, Tar and Ink – scrape off any excess with a dull knife. Blot with a paper towel, spray with WD-40® and let stand for a few minutes. Work the stain with a soft bristle brush while wiping off excess with a paper towel. Re-spray with WD-40® and apply a neutral detergent working in with a soft bristle brush. Wipe excess off with a damp sponge and repeat if needed.
- Vomit – Blot with a clean cloth soaked in cold water. Wash lightly with water and mild soap. If odor persists, treat with a solution of one teaspoon baking soda and one cup water. Air dry.



Exterior Care

General Tips:

- Washing the exterior of your vehicle on a frequent basis will help keep the paint finish free of contaminants.
- Never use household detergents or dishwashing liquids to wash the exterior of your vehicle.
- Waxing your vehicle will not harm the First Class Exterior Protection applied at the dealership.
- Most blemishes, such as insects, can be removed through normal washing of the vehicle. For best results, wet the area first and let stand while continuing to wash the vehicle. Continued soaking will allow for easier removal.
- If possible, never wash your vehicle in direct sunlight.
- To avoid duplicating the rinsing process, rinse your vehicle from top to bottom.
- To prevent water spots, dry your vehicle immediately after washing with a terry cloth towel or chamois.
- When cleaning glass, wet and wipe the entire surface using one cloth. Buff and dry using a second cloth. Always use vertical motion for the exterior and horizontal motion for the interior glass.
- Dry glass can be polished with a crumpled newspaper.